

SIGN UP TODAY and take the surprise out of your monthly gas bill!



THREE EASY WAYS TO ENROLL...

- 1 Sign up using the payment stub on your Nicor Gas bill. Just locate the Budget Plan information on your bill stub, mark where indicated and pay the amount shown.
- 2 Sign up online at nicorgas.com/myaccount.
- 3 Call us at **1 888 Nicor4u (1 888 642-6748)**.

WE'RE HERE TO HELP!

Our Call Center representatives are available to answer your questions. Just e-mail us at customercare@nicor.com or call **1 888 Nicor4u (1 888 642-6748)** and have your account number ready. Or, visit nicorgas.com.

○ HELPFUL TIP:

We receive a high number of calls on Monday mornings. To minimize the time you are on hold, consider calling later in the day on Monday or another day during the week.



keep your
HOUSEHOLD BUDGET
on track with the
Nicor Gas Budget Plan



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EVEN OUT THE SEASONAL HIGHS AND LOWS OF YOUR NATURAL GAS BILL BY SPREADING YOUR PAYMENTS OUT OVER 12 MONTHS.



Northern Illinois weather means your gas bill will likely be low during the summer, then shoot up in the winter. These seasonal highs and lows can make it difficult to manage a household budget.

The Budget Plan is designed to help minimize the ups and downs of your monthly natural gas charges. With the Budget Plan, **you can spread your natural gas bill payments out over a 12-month period**, providing some assurance of knowing how much your gas bill

will be each month. During the summer, your Budget Plan payment will be higher than your actual bills - allowing you to build up a credit balance to offset higher bills in winter.

Every four months, we will reevaluate your Budget Plan amount to determine if it is in line with your actual usage and future gas costs. If an adjustment is needed (either up or down), it is automatically made and will appear on your next bill statement.

MAKE BILL PAYMENT EVEN EASIER

In addition to enrolling in the Budget Plan, consider paying your gas bill with one of the following convenient payment options.

○ **AUTO PAYMENT**

With Auto Payment, your monthly Budget Plan payment amount can be automatically deducted from your bank account at no additional charge to you. To sign up, visit nicorgas.com/myaccount or call **1 888 Nicor4u (1 888 642-6748)** and follow the voice prompts to obtain an enrollment form.

○ **ELECTRONIC BILLING**

Go paperless! Receive an electronic version of your bill, which you can pay directly from your bank account. Bills and receipts can be downloaded and printed from your computer. Visit nicorgas.com/myaccount to sign up.

○ **ONLINE BILL PAYMENT**

Pay your gas bill online using a credit card or a bank withdrawal (a transaction fee applies). Visit nicorgas.com/myaccount to sign up.

○ **PAY BY PHONE**

Pay your gas bill using a credit card or a bank withdrawal by calling **1 888 Nicor4u (1 888 642-6748)** and following the voice prompts. A transaction fee applies.

Fees are charged by the payment vendors. Nicor Gas does not profit from these fees.



QUESTIONS?

○ **HOW IS MY BUDGET PLAN PAYMENT CALCULATED?**

Nicor Gas calculates your monthly Budget Plan payment by estimating your gas use and gas prices for the next year and taking into account any current balance on your account. This total is then divided by 12 to arrive at your monthly Budget Plan payment.

While you'll pay approximately the same amount each month on the Budget Plan, we want to assure you that:

- Your meter(s) is still read regularly.
- Your actual usage and billed-to-date usage are shown on your bills.*
- You pay only for the energy that you actual use.

In addition, there's no charge for participating in the Budget Plan and you can cancel at any time by contacting us at customer care@nicor.com or **1 888 Nicor4u (1 888 642-6748)**.



○ **CAN I PAY MORE THAN MY BUDGET PLAN AMOUNT?**

Of course! In fact, by paying more than your Budget Plan amount, you can build up an even higher credit balance on your account. And whenever you have a credit balance you receive interest or earned credit based on the average rate of 13-week U.S. Treasury Bills.

○ **WHAT HAPPENS WHEN MY ACCOUNT BALANCE IS HIGHER THAN THE PAYMENT I'VE MADE ON THE BUDGET PLAN?**

If there are months when your account balance is higher than the payments you've made under the Budget Plan, a finance charge will be applied based on the average rate of 13-week U.S. Treasury bills. You can avoid these charges by paying the full amount of your bill.

○ **WILL MY BUDGET PLAN PAYMENT AMOUNT CHANGE?**

Every four months, we will reevaluate your Budget Plan amount to determine if it is in line with your actual usage and future gas costs. If an adjustment is needed (either up or down), it is automatically made and will appear on your next bill statement.

*Budget Plan customers are billed bi-monthly.