

LIVING UNITED FOR 55 YEARS

Nicor's continued commitment to United Way



ENERGY SPOTLIGHT

January 2010

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Nicor and its employees have been proud supporters of United Way since 1954. The "LIVE UNITED" mission theme is an inspired message of hope, as United Way works with contributors, advocates and volunteers to advance the common good by focusing on education, income and health improvements in communities that have the greatest need. Our long-standing relationship with United Way is a natural fit for Nicor, as many of the objectives they strive to meet in order to improve the communities in which we all live and work are symmetrical with Nicor's own mission of contributing to the well-being of our communities through our corporate reputation programs themed, "Building a Better Community."

As we enter a new year of promise with a fresh slate of opportunities to improve the lives of those in need, we thought it appropriate to share a letter Nicor recently received from United Way of Metropolitan Chicago.

LIVE UNITED™

January 2010



As one of our top 25 corporate donors, United Way of Metropolitan Chicago would like to recognize Nicor for their outstanding contribution to serving the communities throughout metro Chicago. Nicor's Sharing Program collaboration with The Salvation Army – a United Way partner agency – will provide heat to numerous customers this winter season. In addition, Nicor is this year's corporate sponsor of United Way's African American Initiative (AAI). Since 2006, AAI has impacted more than 600 young men by providing leadership skills, assistance in developing self-esteem and in understanding the importance of education. Because of generous contributions from companies like Nicor, the AAI is now in its third successful year. More than 95% of AAI participants stayed in school and 76% improved their grades and increased attendance. United Way salutes Nicor's commitment to programs creating a positive impact in the communities we all live and work. We invite you to join Nicor and The Salvation Army in their efforts to LIVE UNITED, by visiting our website at www.liveunitedchicago.org.

We're committed to improving the communities we serve.

For more information on Nicor's efforts in "Building a Better Community" through volunteerism, education and contributions, visit nicor.com and click the "Nicor in the Community" link.

**BUILDING A BETTER
COMMUNITY**

Make a New Year's resolution to help someone in need



We are in the fourth month of our Sharing Program "\$5 for 5" Campaign, asking our customers to commit to helping those in need by donating \$5 per month for 5 months. Now that 2010 has arrived and the glow of the holiday season has begun to fade, we hope that we can rekindle your giving spirit once more by requesting that you make a Sharing Program donation that will ensure that the home of someone less fortunate remains warm throughout the winter.

Administered by The Salvation Army, the Sharing Program provides one-time annual grants of up to \$450 to qualified residential customers, which is used to assist them with paying their natural gas bill. In addition to donations received, Nicor Gas contributes \$175,000 to the program. Please help bring the gift of warmth to those in need. Simply check a contribution option on your bill stub and add the amount to your total bill. **Thank you for your generosity!**

Looking for payment assistance? We can help.

While our economy recovers, we realize that most everyone's household budget is being stretched thinner than ever before. Whether you have fallen behind on your gas bill payments, have been disconnected for non-payment, or are simply looking for a way to better manage your payments, Nicor Gas offers solutions to keep you on track.

Budget Plan – spreads payments over a 12-month period and may be adjusted up or down periodically to correct for future gas prices and expected usage. Simply pay the Budget Plan amount indicated on your bill or sign up online at nicor.com/myaccount.

Deferred Payment Arrangements (DPA) program – Customers who have fallen behind on their bills have the ability to catch up over time with the DPA program, which spreads the cost of past-due payments across future bills. You can make a payment arrangement online at nicor.com/myaccount or call 1 888 Nicor4u (1 888 642-6748).

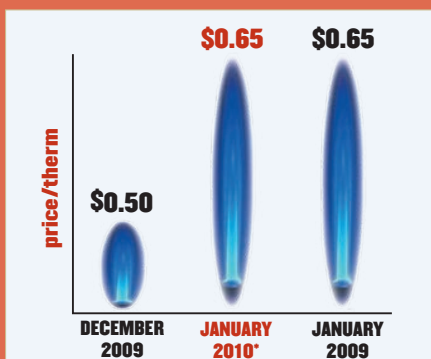
Disconnection Assistance – Customers who are currently disconnected for non-payment have the opportunity to have their service restored if they pay one-third of the total balance owed and make

arrangements to pay the balance over time. Call 1 888 Nicor4u (1 888 642-6748) for more information.

Low-Income Home Energy Assistance Program (LIHEAP) – Administered by the Illinois Department of Commerce and Economic Opportunity, LIHEAP helps eligible low-income households pay for energy services. Qualifying households receive monetary relief once per year to be used for energy bills. Eligibility is based on several factors including household size, location and income. You can find your nearest LIHEAP intake office by calling 1 877 411-WARM (9276). (TDD for the hearing impaired can call 1 800 785-6055). Additional LIHEAP information is also available at www.nicorgas.com and then click the "Financial Assistance" link.

Sharing Program – provides one-time annual grants to qualified residential customers who don't qualify for federal assistance. The program is administered by The Salvation Army and is funded by direct contributions from customers, employees, and Nicor Gas. Applications for Sharing grants are taken at your local Salvation Army office. Additional Sharing information is available at www.nicorgas.com and then click the "Financial Assistance" link.

January Natural Gas Cost



Every month, Nicor Gas files a gas supply charge with the Illinois Commerce Commission (ICC). It is the price customers pay for gas purchased from Nicor Gas during that month. As a regulated utility, Nicor Gas does not profit from the sale of natural gas. The price we pay for gas is passed on to our customers without markup. Visit nicorgas.com/gascost for energy efficiency tips, historical natural gas price information and home energy audit tools that will help you manage your natural gas usage and keep your costs down.

*At press time, this was the price Nicor Gas filed with the ICC. Under ICC rules, the price may be changed up until the first of the month in which it is effective.



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